



EAST BAY GOLF COURSE

Code of Conduct

The Golf Professional, Course Superintendent and their staff, as well as Golf Course Marshals shall serve as course officials. These officials shall enforce and have the ability to interpret all course rules and regulations and the Code of Conduct pertaining to East Bay Golf Course.

Code of Conduct

The following "Code of Conduct" has been adopted by the Provo Parks & Recreation Department and the East Bay Golf Course. These rules of conduct will be strictly enforced before, during and after any round of golf is played and while on the golf course premises. It is the player's and any patron's responsibility to know and adhere to these rules.

1. No individual shall: At any time lay a hand upon, shove, strike, threaten or attack any player, spectator or golf course official.
2. No individual shall: Use abusive or profane language towards other players, spectators, or officials of the golf course, nor engage in any other behavior that is unsportsmanlike or detrimental to the normal and orderly operation of the golf course.
3. No individual shall: Cause any physical damage to the golf course, course equipment, rental equipment, clubhouse, practice facilities or any other amenity of East Bay Golf Course.
4. No individual shall: Use illegal drugs or alcohol at East Bay Golf Course, including the clubhouse and parking areas. Any individual who in the opinion of an official of the golf course appears to have been drinking or taking illegal drugs, shall be ejected from the premises.

Golf Play

3. All players must be registered at the front desk of the Golf Shop before playing any part of the golf course.
4. No more than four players may play together in the same group without specific permission from a golf course official.
5. All players must play from between their appropriate tee markers to start each hole.
6. Holes must be played in proper sequence and a golfer in the wrong fairway must give way to players playing that hole.
7. Due to their skill level and/or golfing experience, players or groups of players that are unable to play at a reasonable pace of play on the championship course may be asked to move to the executive or shorter course. When so asked, they must do so or leave the golf course.
8. Each player must have their own bag and set of clubs.
9. It is the responsibility of each player to replace divots, rake and smooth sand bunkers and repair their ball marks on the greens.
10. Singles and/or twosomes do not have the right-of-way on the golf course.



11. Spectators may be allowed at the discretion of the Golf Professional or designated golf officials. If an extra cart is required for a group the player will be charged for an extra rider.
12. **Age Restrictions.** Children 3 years of age or under and strollers are not allowed on the any of the golf courses. Except for Special Event situations.
13. All lost and found items will be stored for one month upon which all 1) Clothing/Personal items will be donated to charity and 2) Golf clubs will be reused on the driving range.
14. Provo City, East Bay Golf Course, East Bay Golf Inc. and all their employees assume no responsibility or liability for any personal injury or theft or damage to personal property on the golf course or surrounding Provo City property. Individuals will be held responsible for any and all damages they cause to the golf course, equipment and adjacent properties bordering the golf course including any damage caused on Interstate 15 or surrounding road ways..

Motorized Carts

Players are required to follow all directional signs when operating golf carts and use cart paths as directed. Golf carts are to stay out of roped-off areas at all times no matter the circumstances. Carts are not to be driven on or near teeing areas; they must stay at least 30 feet from the edge of all greens and should never have more than 2 riders at a time.

Frost Delays

Turf grass plants are damaged by frost when the pressure of foot and equipment traffic is permitted during times when air and soil temperatures are below freezing. Turf grass plant cells are ruptured when pressure is applied to frozen leaves and stems. Damage appears as dead grass in the shape of footprints or wheel tracks where they were impressed onto the turf. By withholding traffic from turf grass areas during time periods when leaf and stem tissue are frozen, frost damage can be minimized.

During frost delays, golfers must stay off ALL grass areas including the putting greens and driving range

The Golf Course Superintendent or Golf Professional will make the final decision as to when the golf course will open for play.

Rain Checks

Rain checks are issued for extreme inclement weather that includes but is not limited to storms and lightning. In the event the course is deemed unplayable, rain checks will be issued.

Rain checks are issued based on a group's position of play at the point of interruption and are equal to a pro-rated portion of the fees paid. There are no rain checks offered for golfers on holes 16, 17 and 18. No rain checks will be issued if the "No Rain Check" sign is on the pro shop counter because inclement weather already exists.

Rain checks expire at the end of the current golf season.

Severe Weather

In the event of lighting within the immediate area of the golf course, golfers are advised to cease play and will be warned via two blast of an air horn. They should go to the nearest lightning-protected shelter, or building until the lightning has moved away. They may then return to their place on the golf course to complete their round. If green fee paying golfers decide to abandon their round, rather than wait for the lightning to cease, rainchecks may be applied in accordance with our rain check policy. Golfers will be advised of any lightning that is evident or imminent which would result in course closure, it is their decision whether or not to play and the City of Provo, East Bay Golf Course, East Bay golf Inc. and their employees are not liable for any and all damages that associated by severe weather.



Suspensions and or Loss of Playing Privileges

1. First warning or violation: The player may be placed on notice immediately and/or possibly removed from the golf course. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Cards or Punch Cards) to suspended player.
2. Second warning or violation: The player will be placed on notice and/or possibly removed from the golf course for a minimum of one (1) week. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Cards or Punch Cards) to suspended player.
3. Third warning or violation: The player will be placed on notice and/or possibly removed from the golf course for a minimum of one (1) month. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Tickets or Punch Tickets) to suspended player.
4. Any subsequent violation: the player will be suspended from the golf course for one year from the date of the notice. Based on the severity of the violation or activity, player or players may be suspended from golf course permanently. No refunds will be issued (including Season Passes, Range Tickets or Punch Tickets) to suspended player.

Any player that has been found to be involved in especially egregious acts including physical assaults on others or damage to course facilities may be trespassed from the golf course for several years or permanently, depending on the severity of the case. Anyone who has been previously charged with criminal activity on the course may be refused future service if golf course officials reasonably believe them to be a threat to good order and discipline on the course or a danger to the safety of other golfers.

Review Board, Final Decision and Authority

1. Conduct Review Board: A review board consisting of the Director of Parks and Recreation, Assistant Director of Parks and Recreation, Golf Professional, Course Superintendent and a representative from Provo City shall review all suspensions or golf course removals.
2. Any appeals, following the Conduct Review Boards' recommendation, must be submitted within 14 days to the Provo City Chief Administrative Officer (CAO) or Mayor's Office. The CAO or Mayor will review the case and the decision of the Conduct Review Board. The CAO or Mayor's decision shall be final.



General Facility Policies

The following activities are prohibited on all golf course grounds or facilities except as permitted by Provo City through authorized course officials:

1. Storage of private or personal property.
2. Solicitation of any kind.
3. Theft of public or personal property.
4. Circulation or posting of handbills, petitions, advertising matter, promotional material and literature.
5. Selling of goods, wares or merchandise except by licensed concessionaire
6. Illegal or unlicensed possession or discharge of any firearms, air gun, slingshot or fireworks of any kind.
7. Cross country skiing or snow shoeing.
8. Littering.
9. Walking, jogging, running, riding a bicycle, operating an automobile or otherwise entering onto or remaining on the property of the golf course, except during golf play or maintenance as authorized by Provo City, the Golf Professional or Golf Course Superintendent.
10. Bringing dogs, cats or any other animals onto the golf course unless the Golf Professional or Golf Course Superintendent have given prior authorization. Exceptions will be made for authorized service animals.
11. Overnight parking in the parking lot is not allowed unless authorized by Provo City, the Golf Professional or Golf Course Superintendent.
12. Drones are prohibited on the golf course premise unless authorized by a Provo City representative, the Golf Professional or Golf Course Superintendent.

Bird Watching

Bird watching is welcomed in designated areas. For the safety of golfers and watchers, bird watching is prohibited on the golf course when the golf course is open for play. Permission may be granted by a golf course official during the "winter/off season."

Hunting

Hunting or the discharge of any weapon is prohibited on the East Bay Golf Course. This includes bows, crossbows and fishing bows.

Fishing

Fishing is prohibited on any part of the East Bay Golf Course property.